

## **ASPECTS OF USING INFORMATION AND COMMUNICATION TECHNOLOGY IN RELATED SOCIAL WORK PRACTICE**

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### **Abstract**

The global development tendencies, taking into consideration the speed of scientific innovations in our days, have requested the consolidation of the new reality of Social Work Practice. Technology has been a vital part of the development of social work as a profession throughout its history. This new era is reshaping how people interact with one another, as a result of this transformation; the use of technology has evolved in social work practice. Communication technology is being incorporated into traditional social work practice for administrative and therapeutic purposes. Historically technological thinking has been accepted in a humanistic perspective seeing technique and method as tools for providing creative solutions to social problems. This article will examine a theoretically based direction for the future creation of technologically driven interventions in social work practice and address both the challenges and opportunities communication technology poses for social work. There are lots of resources for individuals who are concerned about the fears and ethical use of social media in practice. However, there does not seem to be an equal amount of resources teaching the practical uses of social media in social work, and how they both can be combined for effective networking and online advocacy strategies. *Findings:* The article argues the social work profession should more actively challenge and resist the limited use made of ICT, and promote the appropriate use of ICT to improve social work practice and empower service users.

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